# Curriculum Vitae

### PERSONAL DATA Daniel Horvath

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#### WORK EXPERIENCE

## 2012–2014 Customer support

Transcom Hungary Kft., Budapest (Hungary)

Customer support for eBay (Billing)

Financial support for members from Germany, Austria and Switzerland Experience: Unify, Macro Express, Microsoft Office, Citrix Systems

### 2014- Operation Manager / Scrum Master

Deutsche Telekom TSI Hungary Kft., Budapest (Hungary)

Monitoring of computer systems for German and Swiss customers (Deutsche Post, DHL, SBB), OCC (Operations Control Center)

Experience: Management and monitoring of Windows and Unix based systems, Team management Qualifications: IT Essential (IQSOFT), ITIL service operation, LEAN, Agile, Scrum Master certification

#### 2016- Translator

Freelancer translator: German to Hungarian

Specialty: IT and engineering technical translation, Management of procurement contracts, Translation of railway technical texts

Used CAT tools: Trados, MemoQ, Across

### **EDUCATION**

# 2008-2012 Károli Gáspár University of the Reformed Church in Hungary

German language and literature studies, Translation and interpreting

#### 2011-2012 Universität des Saarlandes, Saarbrücken (Germany)

German, French studies

### 2013-2015 Budapest University of Technology and Economics (Hungary)

Translation and Interpreting

SDL Trados Studio, Multi Term and Termbase management